

#### Dr. Fabian Barthel

Nach Carsharing jetzt Bowlsharing

Vytal



Framing the Sharing Economy
Enabling Digital Platforms and other Sharing Agents



# NACH CARSHARING JETZT AUCH BOWL SHARING.



BERLIN | 24 MARCH 2023





# **OUR VISION**

A take-out system without single-use waste. Customers enjoy food & drinks in high-quality reusable packaging because it is easy and convenient.









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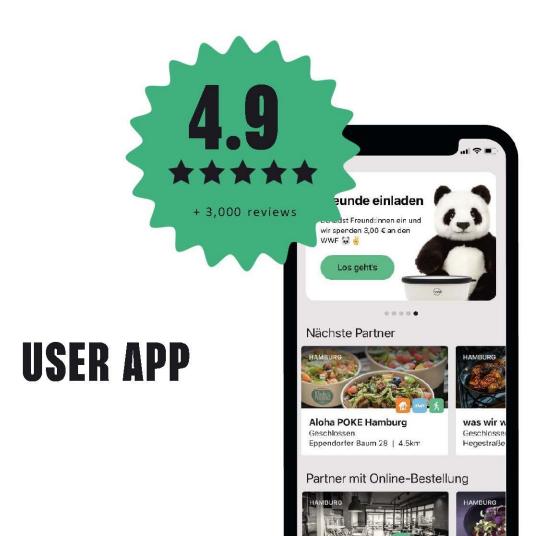
# HIGH-QUALITY PACKAGING WITH UNIQUE QR-CODE

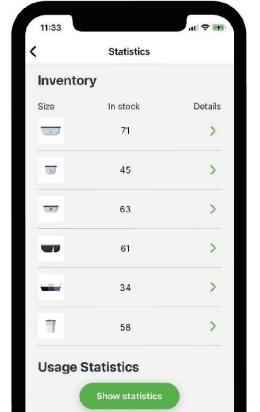
Allows tracking of individual containers



# **DIGITAL PLATFORM WITH TWO APPS**

Backend to operate a reusable packaging system







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### RESTAURANT APP

# WE PROVIDE PACKAGING-AS-A-SERVICE



#### For users

- Library-system: Set up an account and borrow containers
- Free-of-charge for 14 days
- Users buys container automatically if not returned



#### For partners

- Packaging-as-a-service
- Pay-per-use
- Free replenishment of new containers and pick up of unused containers



### LARGEST DIGITAL REUSABLE PACKAGING SYSTEM GLOBALLY

11 COUNTRIES
+6,200 PARTNERS
+5.8M AVOIDED DISPOSABLES
+430,000 REGISTERED USERS
5 DAYS AVERAGE RETURN TIME
99.2% RETURN RATE

























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## WHY WE DON'T WORK WITH DEPOSIT

Deposit is an inefficient way to organize a reusable packaging system

#### Low acceptance

A high deposit represents a hurdle for the use of reusables, since customers perceive the products as more expensive

#### Low environmental impact

A deposit does not offer any incentive to quickly return the reusable containers: with a return rate of 75%, the average cup is only used 4 times – and after 10 cycles, only 6 cups are left in the system



Automatic purchase after 14 days leads to a return rate of 99.2%

#### High cost

Handling deposits is expensive: payment processing fees for (margin-free) deposits, high risk of theft since containers can be exchanged for cash, separate booking of deposits with 0% VAT and the creation of reserves are necessary



There is no deposit handling and Vytal containers can never be exchanged for cash



Vytal customers can borrow any number of packaging for free



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# **OUR INCENTIVES ARE FULLY ALIGNED WITH IMPACT**

Business model is based on sharing economy principles

We remain owner of the containers

The longer a container lasts, the better for us (and the environment)

We charge per use

We only make money when the containers are used and turn quickly (good for the environment)

We generate more revenue over the lifetime of a container than when selling it

We benefit from high-return rates (good for the environment)

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# **CHALLENGE: CHANGING CONSUMER BEHAVIOR**

Reusable packaging is still a niche



Socially desired behavior



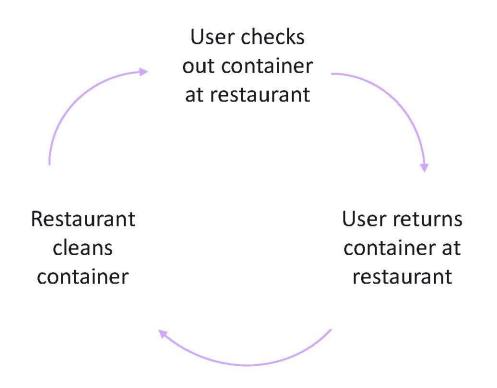
Reality



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# **CURRENT MODEL IS EFFICIENT, YET INCONVENIENT**

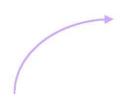
Platform model economically and environmentally efficient



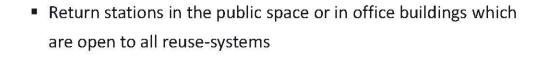
- Environmentally efficient: No additional transport
- Decentral dishwashing in existing machines
- High operational efficiency (9.5 FTE in Operations for +6,000 partners)
- However: Inconvenient for user, as s/he has to return container in a partner restaurant
- Density of partner network is system-specific (e.g. Vytal, Recup)

# ECOSYSTEM-APPROACH TO INCREASE CONVENIENCE

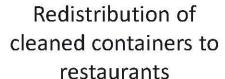
Dense network of return stations in offices and public spaces required to make reusables as convenient as single-use



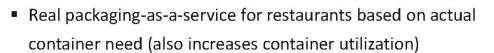
User checks out container at restaurant



Allows return of containers independent of opening hours

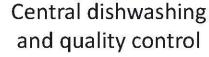


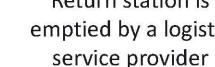
User returns container at a return station

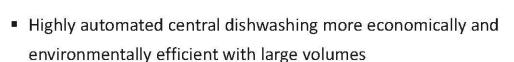




Return station is emptied by a logistic









# POTENTIAL AREAS FOR STANDARDIZATION

Joint quality standards as a starting point

# Standardized container IDs

- Germany/ EU-wide unique IDs for reusable food and beverage containers (similar to EAN)
- In a digital model, other IDs can be easily integrated into the existing model without having to replace the system-specific IDs (and thereby labels on existing containers)

# Common data infrastructure for reusable packaging

- Joint operating system for reusable packaging systems to coordinate containers across different actors in the logistic chain
- However, interoperability (e.g. through API) more important than joint system

# Standardized container shapes and sizes

- Standardized containers would make logistics, cleaning and return vending machines more efficient
- However, diversity of food types requires different container shapes

# Joint quality standards

 Standards for operating a reusable packaging system (e.g. container quality control, sanitization)



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THIS IS THE NEW STANDARD.

WEARE GENERATION VY -AND THIS IS HOW WE BOWL!

